



ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT
(AODA)
CUSTOMER FEEDBACK FORM

Date: _____

Time: _____

Name of Cachet Homes staff or contractor involved in the situation, if applicable:

Name the Cachet Homes Office / Site Office and/or Location you wish to provide feedback about:

Were you able to receive the service or information you were looking for: Yes No

Please provide more details about the situation:

If you experienced difficulty due to an accessibility barrier, please explain:

If you wish to be contacted by our Human Resources department, please provide your daytime information:

Name: _____
Email: _____
Phone: _____

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How do you prefer to be contacted?

Phone Email Regular Mail Other: Click or tap here to enter text.

Please complete the Accessibility Customer Feedback Form and email the form to one of the following contacts below:

Shannon Willett, Director, Human Resources

Email: shannon@cachethomes.com

Phone: 905-764-1983, ext. 245

Julia Hidalgo, Human Resources Generalist

Email: julia@cachethomes.com

Phone: 905-764-1983, ext. 276

Kimberly Neal, Health & Safety Manager

Email: kimberly@cachethomes.com

Phone: 905-764-1983, ext. 284

Confidentiality Statement: Personal information including information pertaining to the nature of an individual's disability and individuals named in the event will be kept confidential. Please note that all team members acting on behalf of Cachet Homes will be informed of details on a need-to-know basis only.

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